

800.827.4880 InternationalBancard.com

CREDIT/DEBIT CARD SALE	CREDIT/DEBIT REFUND	EBT BALANCE INQUIRY
Select: Sale	Use ♥ to scroll, then:	Use ♥ to scroll, then:
Enter Amount: ENTER	Select: Refund	Select: EBT Balance
Enter Tip Amount: ENTER	Enter Amount: ENTER	Inq
[Hand terminal to customer]	Confirm Amount: YES	[Hand terminal to customer] [Swipe card]
[Tap/Insert/Swipe card]	[Hand terminal to customer]	or Enter Card #: ENTER
or Enter Card #: ENTER	[Tap/Insert/Swipe card]	Select: EBT
Confirm Amount: YES	or Enter Card #: ENTER	Select: Food Cash
Select Payment Type from list.	Select Payment Type from list.	Enter PIN: ENTER
	Confirm Amount: YES	[Return terminal to clerk]
- EIVIEN	Enter PIN: ENTER	[Communications] [Receipt prints]
Enter PIN: ENTER	[Return terminal to clerk]	[recorpt printering
[Return terminal to clerk]	Enter Exp. Date: ENTER	
Card Present: YES NO	[Communications]	BALANCE INQUIRY
Enter CID Code: ENTER	[Remove card]	Use ♥ to scroll, then:
Enter Address: ENTER	[Receipt prints]	Select: Balance Inq
Enter ZIP Code: ENTER		[Swipe/Insert card]
[Communications]	VOID	or Enter Card #: ENTER
1.1.	VOID	
Pending Total?: Acpt Cncl		Select: Credit
Pending Total?: Acpt Cncl [Remove card]	Use ♣ to scroll, then:	Select: Credit Enter PIN: ENTER
Pending Total?: Acpt Cncl		5.5.5.5
Pending Total?: Acpt Cncl [Remove card] [Receipt prints]	Use ♣ to scroll, then: Select: Void	Enter PIN: ENTER
Pending Total?: Acpt Cncl [Remove card]	Use ♣ to scroll, then: Select: Void Void Last Trans? YES NO Retrieve By? Inv# Acct# Enter Invoice #: ENTER	Enter PIN: ENTER Enter Exp. Date: ENTER Imprint Card: ENTER [Communications]
Pending Total?: Acpt Cncl [Remove card] [Receipt prints] PHONE/WEB SALE Use \$ to scroll, then:	Use ♣ to scroll, then: Select: Void Void Last Trans? YES NO Retrieve By? Inv# Acct#	Enter PIN: ENTER Enter Exp. Date: ENTER Imprint Card: ENTER [Communications] [Remove card]
Pending Total?: Acpt Cnd [Remove card] [Receipt prints] PHONE/WEB SALE Use ♣ to scroll, then: Select: Phone/Web	Use ♣ to scroll, then: Select: Void Void Last Trans? YES NO Retrieve By? Inv# Acct# Enter Invoice #: or Enter Last 4: Select to change Prev Next	Enter PIN: ENTER Enter Exp. Date: ENTER Imprint Card: ENTER [Communications]
Pending Total?: Acpt Cncl [Remove card] [Receipt prints] PHONE/WEB SALE Use \$ to scroll, then:	Use ▼ to scroll, then: Select: Void Void Last Trans? YES NO Retrieve By? Inv# Acct# Enter Invoice #: or Enter Last 4: Select to change transaction: Prev Next	Enter PIN: ENTER Enter Exp. Date: ENTER Imprint Card: ENTER [Communications] [Remove card]
Pending Total?: Acpt Cncl [Remove card] [Receipt prints] PHONE/WEB SALE Use \$ to scroll, then: Select: Phone/Web	Use ♣ to scroll, then: Select: Void Void Last Trans? YES NO Retrieve By? Inv# Acct# Enter Invoice #: or Enter Last 4: Select to change Prev Next	Enter PIN: ENTER Enter Exp. Date: ENTER Imprint Card: ENTER [Communications] [Remove card]
Pending Total?: Acpt Cncl [Remove card] [Receipt prints] PHONE/WEB SALE Use \$\ \text{to scroll, then:} Select: Phone/Web Enter Amount: ENTER	Use ♣ to scroll, then: Select: Void Void Last Trans? Retrieve By? Enter Invoice #: or Enter Last 4: Select to change transaction: Select to void: Void Void Void Void Inv# Acct# ENTER ENTER Prev Next YES	Enter PIN: ENTER Enter Exp. Date: ENTER Imprint Card: ENTER [Communications] [Remove card]
Pending Total?: Acpt Cncl [Remove card] [Receipt prints] PHONE/WEB SALE Use \$\ \text{to scroll, then:} Select: Phone/Web Enter Amount: ENTER Enter Tip Amount: ENTER	Use ♣ to scroll, then: Select: Void Void Last Trans? Retrieve By? Inv# Acct# Enter Invoice #: or Enter Last 4: Select to change transaction: Select to void: [Communications] [Receipt prints]	Enter PIN: ENTER Enter Exp. Date: ENTER Imprint Card: ENTER [Communications] [Remove card]
Pending Total?: Acpt Cncl [Remove card] [Receipt prints] PHONE/WEB SALE Use \$\ \text{to scroll, then:} Select: Phone/Web Enter Amount: ENTER Enter Tip Amount: YES	Use ♣ to scroll, then: Select: Void Void Last Trans? YES NO Retrieve By? Inv# Acct# Enter Invoice #: or Enter Last 4: Select to change transaction: Select to void: [Communications]	Enter PIN: ENTER Enter Exp. Date: ENTER Imprint Card: ENTER [Communications] [Remove card]
Pending Total?: Acpt Cncl [Remove card] [Receipt prints] PHONE/WEB SALE Use \$ to scroll, then: Select: Phone/Web Enter Amount: ENTER Confirm Amount: YES Enter Account #: ENTER	Use ♣ to scroll, then: Select: Void Void Last Trans? Retrieve By? Enter Invoice #: or Enter Last 4: Select to change transaction: Select to void: [Communications] [Receipt prints] BALANCE INQUIRY Press the third purple button.	Enter PIN: ENTER Enter Exp. Date: ENTER Imprint Card: ENTER [Communications] [Remove card]
Pending Total?: Acpt Cncl [Remove card] [Receipt prints] PHONE/WEB SALE Use \$\ \text{to scroll, then:} Select: Phone/Web Enter Amount: ENTER Confirm Amount: YES Enter Account #: ENTER Select Payment Type from list.	Use ♣ to scroll, then: Select: Void Void Last Trans? Retrieve By? Enter Invoice #: or Enter Last 4: Select to change transaction: Select to void: [Communications] [Receipt prints]	Enter PIN: ENTER Enter Exp. Date: ENTER Imprint Card: ENTER [Communications] [Remove card]
Pending Total?: Acpt Cncl [Remove card] [Receipt prints] PHONE/WEB SALE Use \$\ \text{to scroll, then:} Select: Phone/Web Enter Amount: ENTER Confirm Amount: YES Enter Account #: ENTER Select Payment Type from list. Enter Exp. Date: ENTER	Use ▼ to scroll, then: Select: Void Void Last Trans? Retrieve By? Enter Invoice #: or Enter Last 4: Select to change transaction: Select to void: [Communications] [Receipt prints] BALANCE INQUIRY Press the third purple button. Select: Last Receipt	Enter PIN: ENTER Enter Exp. Date: ENTER Imprint Card: ENTER [Communications] [Remove card]
Pending Total?: Acpt Cncl [Remove card] [Receipt prints] PHONE/WEB SALE Use \$ to scroll, then: Select: Phone/Web Enter Amount: ENTER Enter Tip Amount: YES Enter Account #: ENTER Select Payment Type from list. Enter Exp. Date: ENTER Select: Phone Web	Use ♣ to scroll, then: Select: Void Void Last Trans? YES NO Retrieve By? Inv# Acct# Enter Invoice #: ENTER or Enter Last 4: ENTER Select to change transaction: Select to void: YES [Communications] [Receipt prints] BALANCE INQUIRY Press the third purple button. Select: Last Receipt or	Enter PIN: ENTER Enter Exp. Date: ENTER Imprint Card: ENTER [Communications] [Remove card]
Pending Total?: Acpt Cncl [Remove card] [Receipt prints] PHONE/WEB SALE Use \$ to scroll, then: Select: Phone/Web Enter Amount: ENTER Confirm Amount: YES Enter Account #: ENTER Select Payment Type from list. Enter Exp. Date: ENTER Select: Phone Web Enter CID: ENTER	Use ♣ to scroll, then: Select: Void Void Last Trans? Retrieve By? Enter Invoice #: or Enter Last 4: Select to change transaction: Select to void: [Communications] [Receipt prints] BALANCE INQUIRY Press the third purple button. Select: or Select: Last Receipt or Select: Any Receipt	Enter PIN: ENTER Enter Exp. Date: ENTER Imprint Card: ENTER [Communications] [Remove card]

BANCARD[®]

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EBT FOOD STAMP CASH BENEFIT

Select:

Sale

Enter Amount:

ENTER

FRT

Cash

[Hand terminal to customer]

[Swipe card]

or Enter Card #:

Select:

Select: Food

Confirm Amount:

YES

Enter PIN: **ENTER**

[Return terminal to clerk] [Communications...]

[Receipt prints...]

FOOD STAME

Use **♣** to scroll, then:

Select:

Refund

Enter Amount: **ENTER** [Hand terminal to customer]

[Swipe card]

or Enter Card #:

ENTER

Select:

EBT

Confirm Amount:

YES

Enter PIN:

ENTER

[Return terminal to clerk]

[Communications...]

[Receipt prints...]

FOOD S JCHER CL

Use **♣** to scroll, then:

Select:

Force

Enter Amount:

ENTER

[Swipe card]

or Enter Card #: **ENTER**

Select:

Confirm Amount:

EBT YES

Enter Approval Code:

ENTER

Enter Voucher #:

ENTER

[Communications...] [Receipt prints...]

PROMPTS

Password: May require a manager password and/or customer password

for a transaction type. Invoice Number: Enter unique

invoice number for transaction. Server ID: Enter ID of server per-

forming the transaction.

Amount: Enter amount of transaction before tax or tip.

Tax: Enter amount of tax.

Tip: Enter amount of tip.

Confirm Amount: Customer or merchant confirms amount of transaction is correct.

Choose Card: Select Credit, Debit. EBT, etc. from the list of types for

this card. Enter Market Data: Market data prompt is customized for each market

Goods or Services: Use Prev or Next to scroll then SIct to pick the type of goods/services purchased. Last 4 digits: Enter last four digits on card number for security purpos-

Pending Total: Transaction partially approved. This amount is still due. Select OK to continue or Cancel to pay in full with another card.

Tear Receipt: Tear copy of receipt and press ENTER.

Imprint Card: For manual transactions, take imprint of card and press **ENTER**

Tap/Insert/Swipe or Account Number: Use allowed method for card type, or key card number if card not present is allowed. ExpDate (MMYY): Enter card expiration date in MMYY format.

Card Present: Select if customer has card in person.

CVV2/CID Code: Enter three-or-fourdigit code on back of card (front for Amex).

Address: Enter numeric part of customer's street address for address verification (e.g., 10 for 10 Main St.).

ZIP Code: Enter customer's ZIP code for address verification. Cashback? If enabled for

Debit/EBT, select if customer wants cash back.

Select Cashback? Customer selects cash back amount from a

Cash: Customer enters a cashback amount if it is not on the list. Enter PIN: Customer enters his/her PIN number on the PIN pad or terminal

Appr Code: For force, enter approval code received from the phone authorization.

Benefit Type: For EBT, select if using food stamp or cash benefit. Voucher Number: For EBT Voucher Clear, enter number on EBT manual voucher.